

**start here!**

- WHEN MAKING A REPORT, YOU WILL NEED:
1. Name, age, and address of the person of concern
  2. Brief description of the situation
  3. Current injuries, medical problems, or behavioral problems
  4. Explain how you know about the situation
  5. Names of all individuals/relatives living in the same home\*
  6. Your name and contact information\*
- \*not required, but very helpful*

IS THIS PERSON YOUNGER THAN 18 YEARS OLD?

NO YES

IS THIS PERSON OLDER THAN 65 YEARS OLD?

NO YES

DOES THIS PERSON HAVE A MENTAL, PHYSICAL, OR DEVELOPMENTAL DISABILITY THAT IMPAIRS THEIR ABILITY TO LIVE ON THEIR OWN OR CARE FOR THEMSELVES?

NO YES

DID THIS SITUATION OR INCIDENT HAPPEN RECENTLY? (WITHIN THE LAST WEEK OR TWO)

TRICK QUESTION. IT DOESN'T MATTER.

ARE YOU SURE THIS PERSON IS BEING ABUSED?

NO YES

DID YOU WITNESS, HEAR, SEE, OR LEARN SOMETHING THAT MADE YOU CONCERNED ABOUT A PERSON'S WELLBEING?

YES NO

DID YOU HEAR ABOUT, SEE, EXPERIENCE OR LEARN SOMETHING THAT YOU THINK MAY BE ABUSE?

YES NO

DID YOU HEAR ABOUT, EXPERIENCE, OR WITNESS SOMETHING YOU THINK IS INAPPROPRIATE, BUT NOT ABUSE?

NO YES

NO NEED TO DO ANYTHING.

IT'S NOT OUR JOB TO INVESTIGATE. IF YOU HAVE REASON TO SUSPECT ABUSE, EVEN IF YOU'RE NOT POSITIVE, MAKE THE REPORT.

OK, GOT IT. NOW WHAT?

IS THIS PERSON IN IMMEDIATE DANGER?

YES NO

DOES THE SITUATION NEED A RESPONSE AS SOON AS POSSIBLE?

YES NO

REPORT AND DISCUSS THE SITUATION WITH HILLARY OWEN. [owenh@hpumc.org](mailto:owenh@hpumc.org) 214.523.2268

CALL 911 RIGHT NOW.

CALL THE TEXAS ABUSE HOTLINE WITHIN 24 HOURS. 1.800.252.5400

MAKE AN ONLINE REPORT WITHIN 48 HOURS. [www.txabusehotline.org](http://www.txabusehotline.org)

OK, DONE. NOW WHAT?

